A supported journey:
Strategies for engaging and empowering international students and facilitating effective articulation pathways

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Holmesglen: Integrated Education Provider

- Employment
  - Further education

- Higher education
  - Bachelor degrees
  - Masters degree

- VET
  - Certificates I - IV
  - Diploma / Advanced Diploma

- Prospective students
  - Domestic
  - International
Developing Foundation Skills and Support Services

Higher Education Programs

- Bridging Program
- English Language Centre
- Learning Skills Centre
- Headstart & Transition Program
- Student Voice & Engagement
- Buddy / Mentor Programs
- Study Groups
- Student Services
# Tailored English Language Programs

<table>
<thead>
<tr>
<th>English Programs</th>
<th>Target group of students</th>
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| • English Plus                                 | • Visitors who are living, travelling or working in Australia  
• (2 – 50 weeks)                                 | • Those preparing for future employment or further study                                 |
| • English for further study                    | • Non-English speaking backgrounds wishing to transition into VET and HE study           |
| • (15 – 40 weeks)                              |                                                                                         |
| • English for specific careers                 | • Seeking further study or work in health sciences, building & construction, hospitality, business or early childhood education |
| • (15 – 20 weeks)                              |                                                                                         |
| • English test preparation                     | • Those preparing for IELTS, OET, Cambridge CAE exams                                    |
| • (2 – 50 weeks)                               |                                                                                         |
| • Study skills – intensive                     | • Intensive 4-week program to prepare students for tertiary study in the following semester |
| • (4 weeks)                                    |                                                                                         |
Headstart / Transition Program into Higher Education

- Institute-wide strategy
- Rolled out in 2017 to all commencing HE students
  - Headstart: for students entering 1st year of degree program
  - Transition: for pathway students from VET courses
- Focus: student preparedness for commencing HE
- Customised to meet needs and interests of students
- Key areas covered:
  - Course information, teachers, facilities
  - Student services and support available
  - Academic skills; academic integrity
  - Research, critical thinking & referencing
  - Team building activities
  - Managing study/work/social life
  - Well being and help with living independently
Student feedback to the Headstart / Transition program has been overwhelmingly positive.

Headstart / Transition Program Results 2018

Student feedback to the Program (n=193)

- Confidence with study: 78.1%
- Connection to Holmesglen: 75.7%
- Friendships with others: 77.0%
- Knowing staff and student mentors: 86.0%
- Resources available: 87.0%
- Expectations of degree program: 82.9%

[Graph showing distribution of feedback with bars indicating percentages]
Centre for Applied Research and Innovation

- Researching & reporting on the effectiveness of support strategies
- Making recommendations
- Continuous improvement
- Student voice & engagement
- Engaging staff & students in applied research
- Research collaboration – national & international