Transnational Regulation & Quality Assurance

TEQSA
Ensures regulation is
NATIONAL & CONSISTENT
PROTECTS STUDENTS
BASED on STANDARDS

Risk-Based Assessments
HIGH
MEDIUM
LOW

3rd Party Offshore
Do risk assessment
Ensure they understand the quality framework
Robust contract
Regular visits
Students can be confused/isolated...

INTL Engagement
Promotes confidence & helps quality assurance
Builds relationships

Offshore Visits
Application to renew provider registration
Particularly 3rd party relationships, as RISK
Allow providers to show they're delivery quality experience

Policy & Procedure Implementation
Staff Quals & Pd.
Student Satisfaction & Outcomes

Academic Integrity
Quality of info to students
Marketing
Student complaints

BI Lateral Partnerships
Benchmarking, understanding similarities & differences
Quality Assurance in Online Education...

Internet Access

Mobile Connections Increasing

People can be skeptical...

Online Quality Assurance should be integrated.

There are some very practical ways to combat fraud

Domains Model:

- Products
- Services
- Management
2

- Regulatory Environment
  - Who’s delivering?
- Development Stage
- Location
- Risk
- Continuous Dialogue
- Filtering message to operational level
- Equal & consistent content

3

- Equivalent outcomes
  - Timezones
  - Cultural miscommunication
  - Professional requirements
  - Student characteristics
  - Language
  - Recognition of Quals.
  - Understanding credits
  - Pathway issues