From Application to Graduation

A Continuum of Support for Younger International Students

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DE International Programs

- International Students
  - Graduate Program - complete high school
  - Study Abroad Program – 1 term to 1 year

- Study Tours
  - Groups of students, teachers or corporate staff for short visits

- Temporary Residents Program
  - Other visa holders

- Secondary Student Exchange
  - Reciprocal program
Linking with stakeholders

- Over 300 NSW government primary schools and secondary schools + Intensive English Centres with between 1 – 120 students per school
- Agents
- Parents and students from 64 countries
- Homestay providers
- NSW Dept of Education Directorates
- Department of Education and Training
- BOSTES
- Department of Immigration and Border Protection
- StudyNSW
- Australian Government Schools International
- Consulates
Partnering with agents

- Brochures, profiles & flyers
- Broadcasts
- Capacity updates
- Agent agreements

- Agent meetings
- Familiarisation trips
- Agent training
- Performance reviews

- Exhibitions
- Seminars
- Marketing trips
- School visits

- Parent relationships
- Student achievements

ONGOING COMMUNICATION
Supporting students and parents
Supporting students and parents

PREPARING FOR YOUR ADVENTURE

LUGGAGE AND PACKING - PART 2

- Pack a pair of black, leather shoes - this will be part of your school uniform.
- If you are taking prescribed medication ask your doctor to write a letter (translated into English) stating why you need the medicine and detailing your medical history.
- Australian regulations enable you to bring no more than A$10,000 or foreign currency equivalent. For safety and security reasons do not travel with large amounts of money. You are able to withdraw money from Automatic Teller Machines (ATM) at Sydney International Airport.
Supporting students and parents

LIVING IN
AUSTRALIA

QUIZ (LIVING IN AUSTRALIA)
Select the answer you think is correct and then click NEXT.
1. To avoid danger and keep yourself safe at all times...
2. always avoid travelling alone at night
3. dial 000 in an emergency
4. all of the above

NEXT
Developing our schools

- Orientation
- DE International Handbook
- Evaluation Surveys
- Network Meetings
- School Compliance Visits
- Training Day March
- Annual Conference August
Study Abroad Orientation
Supporting Students in Schools

Monitor academic progress

Monitor welfare arrangements

Monitor attendance

Support enrolment procedures & orientation activities

Coordinator and school support team
Engaging Students

- Ensure all school staff are aware of international students’ needs
- Implement a **buddy system** for new international students
- Deliver curriculum that supports **language development**
- Provide **ESL** support, homework centres
- Employ former international students as tutors, mentors, translators
- Create leadership opportunities for international students
- Ensure coordinator **builds strong rapport** with students and their carers
Connecting with carers

- Train homestay families
- Provide clear homestay standards
- Engage carers at all stages of enrolment

School/DEI
Liaising with Homestay Providers

- Homestay agreements
- Information and profiles for students and parents
- Conflict resolution
- Dealing with student issues promptly
“What to say to thank you for what you have done for Marta? We think she has spent some of the best moments of her life with you and when you think that happiness of your child is one your natural reason of living it means that you have done so much also for my wife and me. We will be always grateful.

We hope you enjoyed this experience, for Marta and us it has been fantastic. We say again grazie.”

- Massamiliano Mostardini, Parent
Continual improvement through feedback

Exiting students surveyed regularly on a range of topics

Results compared with previous surveys

Feedback provided to schools, homestay companies

Feedback used for continual improvement
Managing challenges

- Changing legislative environment
- Size of agent network
- Managing parents’ expectations
- Large number of schools
- Managing range of student abilities
- Foundation programs
- Critical incidents
Acknowledging student success

Each year over 25% of International Students in Year 12 appear on the HSC honour roll

2015: 3 international students achieved ATAR over 99

Top ranking 2015 – ATAR 99.95

Winners of NSW Premier’s International Student of the Year Award (Schools) – 2013, 2015, 2016
Celebrating student achievements

- Annual awards event
- Celebrating student achievement and contribution
- Attended by dignitaries & student ambassadors
- 3 award categories
- Nominee certificates
- Winner prizes
Celebrating student achievements
Engaging students beyond graduation

**Student ambassador program**

- Chosen for their academic achievements and contribution to school community
- Sustained partnership beyond school program
- Ambassadors speak about their experiences and represent NSW government schools at key events
- Gain experience in leadership skills
Engaging students beyond graduation
Questions?