From Application to Graduation

A Continuum of Support for Younger International Students

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Manager, Admissions

Manager, School Support

& Compliance



Lasse Naeve, Study Abroad



DE International Programs

International Students

• Study Abroad Program – 1 term to 1 year

• Groups of students, teachers or corporate staff for short visits

Temporary Residents
Program

• Other visa holders

Reciprocal program

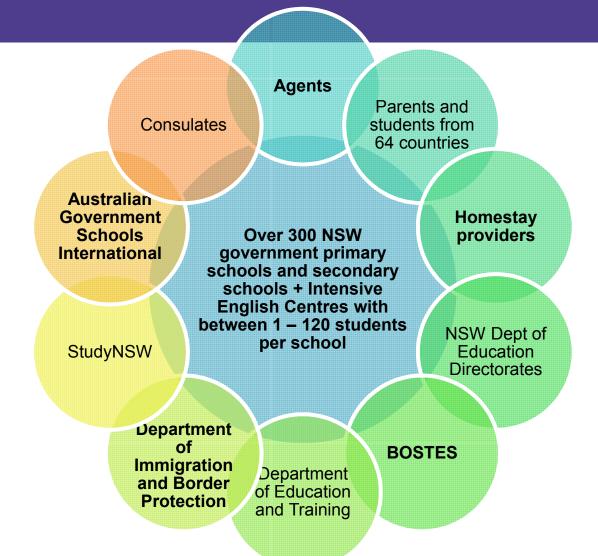
Secondary Student

Exchange

• Graduate Program - complete high school



Linking with stakeholders





Partnering with agents



Brochures, profiles & flyers Broadcasts Capacity updates Agent agreements



Agent meetings
Familiarisation trips
Agent training
Performance
reviews



Exhibitions
Seminars
Marketing trips
School visits



Parent relationships
Student
achievements

ONGOING COMMUNICATION



Supporting students and parents

TOTAL 840 POINTS



PREPARING FOR YOUR ADVENTURE

ARRIVING IN AUSTRALIA

LIVING IN AUSTRALIA

YOUR ACCOMMODATION

AUSSIE SCHOOL LIFE

BALANCING LIFE

G'DAY MILTON # QUIZ SCORE: 840

LOGOUT









ADVENTURE

CHAPTER CONTENTS

GET STARTED



Supporting students and parents











PREPARING FOR YOUR

ADVENTURE



LUGGAGE AND PACKING - PART 2

- Pack a pair of black, leather shoes this will be part of your school uniform
- If you are taking prescribed medication ask your doctor to write a letter (translated into English) stating why you need the medicine and detailing your
- Australian regulations enable you to bring no more than A\$10,000 or foreign currency equivalent. For safety and security reasons do not travel with large amounts of money. You are able to withdraw money from Automatic Teller Machines (ATM) at Sydney International Airport.



Supporting students and parents













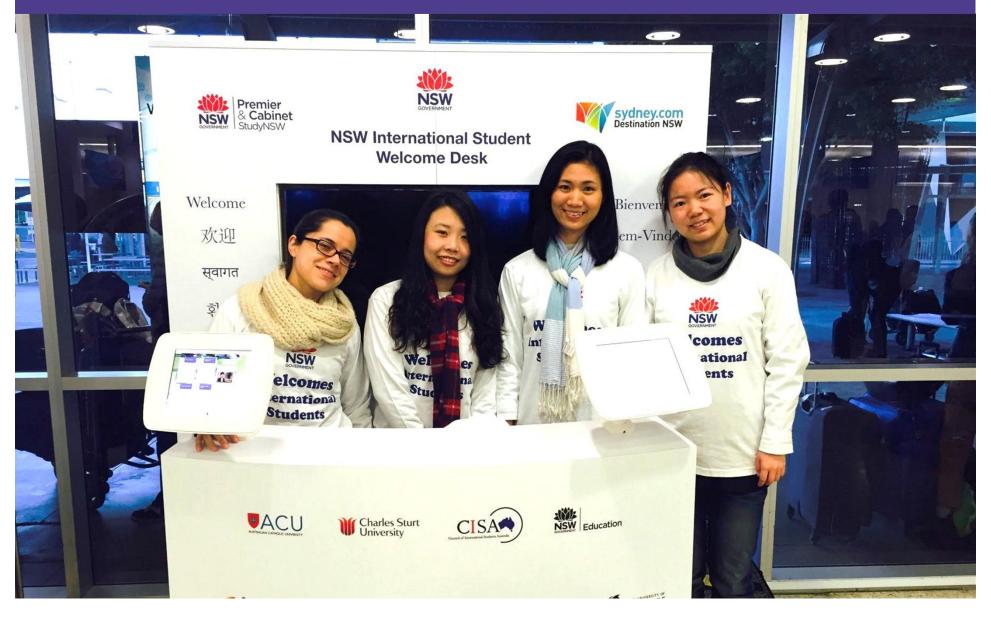
QUIZ (LIVING IN AUSTRALIA)

Select the answer you think is correct and then click NEXT.

- 2. To avoid danger and keep yourself safe at all times...
- always avoid travelling alone at night
- dial 000 in an emergency
- all of the above

NEXT

Partnering with StudyNSW



Developing our schools

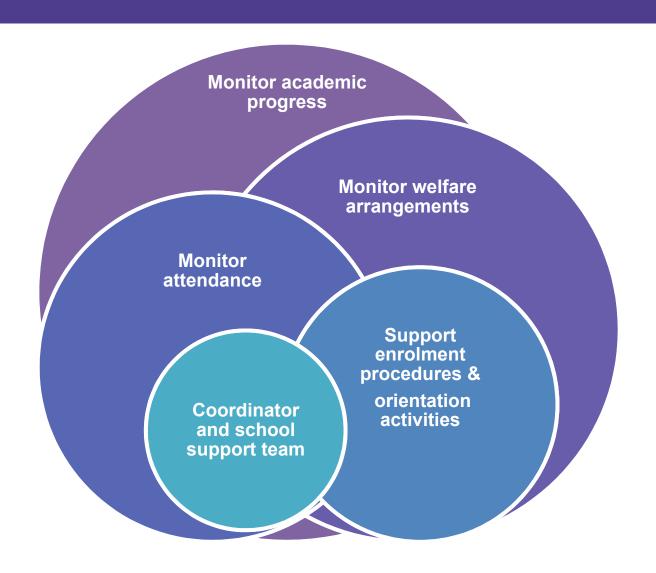




Study Abroad Orientation



Supporting Students in Schools



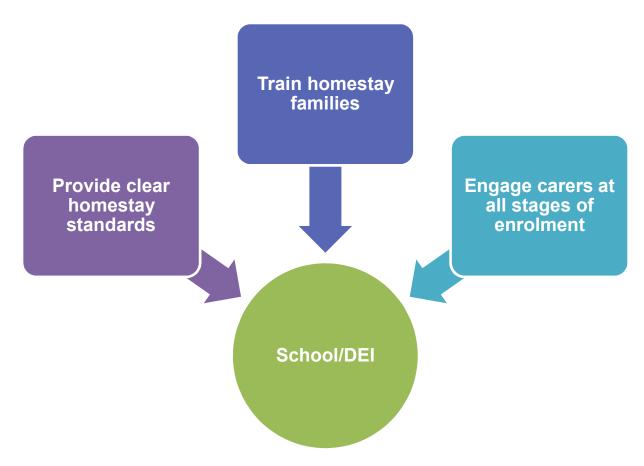


Engaging Students

Ensure all school staff are aware of international students' needs Implement a **buddy system** for new international students Deliver curriculum that supports language development Provide **ESL** support, homework centres Employ former international students as tutors, mentors, translators Create leadership opportunities for international students Ensure coordinator builds strong rapport with students and their carers



Connecting with carers





Liaising with Homestay Providers

Homestay agreements

Information and profiles for students and parents

Conflict resolution

Dealing with student issues promptly



User experience

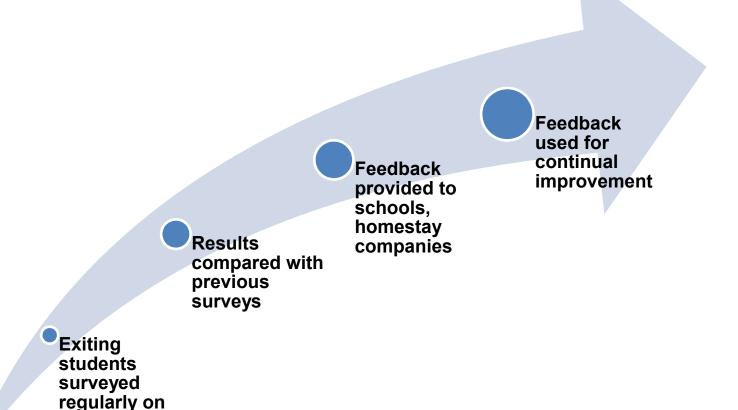
"What to say to thank you for what you have done for Marta? We think she has spent some of the best moments of her life with you and when you think that happiness of your child is one your natural reason of living it means that you have done so much also for my wife and me. We will be always grateful.

We hope you enjoyed this experience, for Marta and us it has been fantastic. We say again grazie."

- Massamiliano Mostardini, Parent



Continual improvement through feedback



a range of topics



Managing challenges

Changing legislative environment

Size of agent network

Managing parents' expectations

Large number of schools

Managing range of student abilities

Foundation programs

Critical incidents



Acknowledging student success

Each year over 25% of International Students in Year 12 appear on the HSC honour roll

2015: 3 international students achieved ATAR over

Top ranking 2015 – ATAR 99.95

Winners of NSW Premier's International Student of the Year Award (Schools) – 2013, 2015, 2016



Celebrating student achievements

- Annual awards event
- Celebrating student achievement and contribution
- Attended by dignitaries & student ambassadors
- 3 award categories
- Nominee certificates
- Winner prizes









Celebrating student achievements



Engaging students beyond graduation

Student ambassador program

Chosen for their academic achievements and contribution to school community

Sustained partnership beyond school program

Ambassadors speak about their experiences and represent NSW government schools at key events

Gain experience in leadership skills



Engaging students beyond graduation



THANK YOU!





NSW Department of Education CRICOS Provider Code: 00588M

www.internationalschool.edu.au

Questions?



