aiec

2024 Melbourne

The human element
22 – 25 October 2024

Program

See what's on at AIEC 2024

Hosted by

idp   ieaa
International Education
Association of Australia

Program Information

📅 This program was last updated on 30 October 2024. Please note that the program is subject to change before the conference in October. Please check the schedule online for the latest updates.

📍 All sessions and functions will be held in person at the Melbourne Convention and Exhibition Centre (MCEC), Victoria, unless otherwise noted. Social events, and pre-conference sessions on Tuesday are only available to conference attendees.

🕐 All times in this program are in local Australian Eastern Daylight Time (AEDT)/UTC+11. Daylight saving time is observed in Victoria, New South Wales, South Australia, the Australian Capital Territory and Tasmania from Sunday 6 October 2024.

🔴 Sessions in Plenary 1 will be recorded and available to all delegates up to two months after the conference ends.

⭐ This year, we are highlighting sessions that feature research insights. Look for this symbol to identify sessions that include or focus on research findings.

🌲 AIEC is an environmentally friendly event, please consider the planet before printing.

Key interest areas

Key interest areas (KIAS) or program tracks are general headings into which sessions and presentations in the program are organised. Each KIA will appeal to a group of people who share common interests, sometimes based on which education sector they work in, or what type of role they have within their organisation. They are intended as a guide only. Most sessions at AIEC will cover more than one interest area. Find out more about key interest areas at aiec.idp.com/key-interest-areas.

A&C	Admissions and compliance	LA	Learning abroad	S&F	Scholarships and fellowships
MULTI	Multiple tracks	MKT	Marketing	STU	Students
EL	English language	PATH	Pathways	T&L	Teaching and Learning
EMP	Employability	PD	Professional development	TNE	Transnational education
HE	Higher education	SCH	Schools	VET	Vocational education and training

Full program online

To view the full program online (including session descriptions and speaker bios, please visit aiec.idp.com/program-online

App

Please refer to the program app for latest updates on what's on at AIEC.

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Program schedule

18/10/2024 – for more recent updates please check the online program at aiec.idp.com or the AIEC app

Tuesday 22 October		Wednesday 23 October		Thursday 24 October		Friday 25 October	
Time	What's on	Time	What's on	Time	What's on	Time	What's on
				06:30 – 07:45	Acumen 5km walk/run		
12:30 – 19:00	Welcome desk open	08:00 – 17:30	Welcome desk open	08:00 – 17:00	Welcome desk open	08:00 – 12:00	Welcome desk open
12:30 – 17:30	Speakers' preparation room open	08:00 – 17:30	Speakers' preparation room open	08:00 – 17:00	Speakers' preparation room open		
13:00 – 19:00	Exhibition open	08:00 – 17:30	Exhibition open	08:00 – 17:00	Exhibition open	08:00 – 12:00	Exhibition open
13:00 – 17:00	Braindate open (Plenary Foyer)	10:00 – 17:30	Braindate open (Plenary Foyer)	09:00 – 17:00	Braindate open (Plenary Foyer)	09:00 – 12:00	Braindate open (Plenary Foyer)
13:30 – 16:15	International education 101 Workshop (Pre-conference)	8:30 – 10:30	1.1. Opening Plenary	08:15 – 09:30	2.1 Plenary | National Strategy Town Hall	09:00 – 10:00	3.1. Plenary | Keynote
13:30 – 16:30	Data Masterclass (Pre-conference)	10:30-11:00	**Morning tea**	9:30-10:00	**Morning tea**	10:00 – 10:30	**Morning tea**
16:30 – 17:30	Orientation for First Time Attendees	11:00 – 11:40	1.2. Plenary | Keynote	10:00 – 11:00	2.2. Concurrent sessions	10:30 – 11:25	3.2. Plenary | Student Panel
17:00 – 17:30	Smoking ceremony	11:40 – 11:45	Short break	11:00 – 11:15	Short break	11:30 – 12:35	3.3. Closing Plenary | Keynote
17:30 – 19:00	**Welcome Reception** – sponsored by Study Melbourne	11:45 – 12:45	1.3 Concurrent sessions	11:15 – 12:15	2.3. Concurrent sessions	12:35 – 13:00	**Lunch (Plenary Foyer)**
		12:45 – 13:45	**Lunch** – sponsored by Adelaide University	12:15 – 13:15	**Lunch**	13:00	**Conference Close**
		13:45 – 14:45	1.4. Concurrent sessions	12:30 – 13:00	IEAA AGM		
		14:45 – 15:00	Short break	13:15 – 14:15	2.4. Concurrent sessions		
		15:00 – 16:00	1.5. Concurrent sessions	14:15 – 14:30	Short break		
		16:00 – 16:30	**Afternoon tea**	14:30 – 15:30	2.5. Concurrent sessions		
		16:30 – 17:30	1.6. Concurrent sessions	15:30 – 16:00	**Afternoon tea**		
		17:30 – 19:00	**Happy Hour** – sponsored by IELTS	16:00 – 17:00	2.6. Concurrent sessions		
					FREE TIME		
				19:00 – 22:00	**Conference Dinner** – sponsored by IDP		

TUESDAY 22 October 2024

Last updated 18/10/2024 – for more recent updates please check the online program at aiec.idp.com or the AIEC app

Time		
12:30 – 19:00	Welcome Desk open	
12:30 – 17:30	Speaker's preparation room open	
13:00 – 17:00	Braindate	
13:00 – 19:00	Exhibition open	

	Pre-conference sessions	
	Eureka Room 3	Room 110
13:30 – 16:30	**0.1.1 Workshop** Kirilee (Kik) Hughes, IEAA (Chair)	**0.1.2 Masterclass** Lyndell Jacka, Studyportals (Chair)
	International education 101 **Phil Honeywood,** IEAA **Ren Yi,** IEAA / University of Southern Queensland **Marnie Watson,** Acumen **Jonathan Chew,** Navitas (concludes at 4:15pm)	**International education data** **Keri Ramirez,** Studymove **Steve Nerlich,** Australian Government Department of Education **Will Khammy,** The University of Melbourne ★
	Eureka Rooms 1 and 2	
16:30 – 17:30	**0.2.1 Information session**	
	Orientation for first time attendees **Elizabeth Lee-Finkelstein,** IEAA **Shamielah Toefy,** IDP Education **Sally Gatenby,** IDP Education	

17:00 – 17:30	**Naarm cultural program	Smoking ceremony** (Exhibition Hall)	
17:30 – 19:00	**Welcome Reception – Exhibition Hall – sponsored by Study Melbourne**	

WEDNESDAY 23 October 2024

08:00 – 17:30	Welcome Desk open	
08:00 – 17:30	Speaker's preparation room open	
08:00 – 17:30	Exhibition open	
10:00 – 17:30	Braindate	

08:30 – 10:30	**1.1. Plenary**

Plenary 1
Stan Grant,
Journalist, author and filmmaker (MC and Host)
●

Welcome to Country
Uncle Ian Hunter, Aboriginal Elder

Welcome from IDP and IEAA
Tennealle O'Shannessy,
Chief Executive Officer and Managing Director, IDP Education and
Prof. Simon Ridings,
President, IEAA

Welcome from Melbourne
Pasinee Nimgul,
Student, Genazzano FCJ College
Kyle Te, Student,
Doncaster Secondary College
The Hon. Ben Carroll MP,
Victorian Deputy Premier, Victorian Government

IEAA Excellence Awards
Prof. Ren Yi,
Vice President, IEAA

Minister Keynote | Assistant Minister for Foreign Affairs
The Hon. Tim Watts, Assistant Minister for Foreign Affairs, Australian Government

Keynote | Enter the future of technology and humanity
Dr Jordan Nguyen, Australian engineer, inventor and innovator

10:30 – 11:00	**Morning tea** (30 minutes)

11:00 – 11:40	**1.2. Plenary**

Plenary 1
Stan Grant,
Journalist, author and filmmaker (MC and Host)

Minister Keynote | Minister of Education, Australia
The Hon. Jason Clare MP, Minister of Education Australian Government

International Minister Keynote | Minister of Education, India
The Hon. Shri Dharmendra Pradhan, Minister of Education, Government of India

11:40 – 11:45	**Short break** (15 minutes)

11:45 – 12:45	1.3. Concurrent Sessions							
	Plenary 1	Room 103	Room 106	Room 107	Room 109	Room 110	Room 104	Room 105
	1.3.1 Presentation	**1.3.2** Panel	**1.3.3** Panel	**1.3.4** Campfire	**1.3.5** Café	**1.3.6** Panel	**1.3.7** Panel	**1.3.8** Inspire
	The next era of International Education (1148)	**"It's not me, it's you": are we doing our part to adapt to student needs? (1053)**	**India: what's ahead for TNE? The evolving needs of students, institutions and government (1052)**	**Managing career transition in international education (1089)**	**Innovations in career support for international student career readiness (1255)**	**Humanising the digital customer journey (1203)**	**ELICOS in stormy seas: impacts of policy and legislative changes in 2024 (1259)**	**Policy and practice insights**
	Gabrielle Rolan, University of South Australia (Chair)	**Brian Smith,** IDP Education (Chair)	**Marnie Watson,** Acumen (Chair)	**Suyi Xie,** Monash College (Facilitator)	**Gordon Scott,** Successful Graduate (Facilitator)	**Bronwyn Bartsch,** Australian Catholic University (Chair)	**Joanna Kelly,** Academies Australasia Group (Chair)	**Kate Pretty,** Kaplan International Pathways (Chair)
	Jonathan Chew, Navitas `MULTI` 🔴	**Lucy Blakemore,** Intesa Insights & Consulting **Prof. Ly Tran,** Deakin University **Morwenna Shahani,** UTS College **Dr. Spice Wang,** RMIT University `STU` ⭐	**Michelle Wade,** Victorian Government **Anand Sudarshan,** Sylvant Advisors `TNE`	**Sunny Yang,** Monash University **Luca Cella,** The Ambassador Platform `PD`	**Madelaine-Marie Judd,** University of Queensland **Prof. Caroline Rueckert,** Griffith University **Glenys Evans,** The University of Western Australia `EMP`	**Peline Tan,** The Australian National University **Iris Wang,** The Australian National Unviersity **Anilkumar Thimmapuram,** The Australian National University `MKT`	**Ian Aird,** English Australia **Ben Doran,** Swinburne University of Technology **Lucas Chiusoli,** ILSC Education Group `EL`	**11:45** **New visa settings: impact on complaints to the Commonwealth Ombudsman (1214)** **Catriona Wright,** Office of the Commonwealth Ombudsman `A&C`
								12:00 **The human element of ESOS compliance: what do our students think? (1170)** **Danielle Hartridge,** IEP Advisory **Melanie Duncan,** IEP Advisory `A&C`
								12:15 **Bridging the gap: creating university/high school counsellor connections (1016)** **Ritika Singh,** IC3 Movement **Abizer Merchant,** Macquarie University `A&C`
								12:30 **Q&A**
12:45 – 13:45	**Lunch** (Exhibition Hall | 60 minutes)							

13:45 – 14:45	1.4. Concurrent sessions							
	Plenary 1	Room 103	Room 106	Room 101	Room 109	Room 110	Room 104	Room 105
	1.4.1 Panel	**1.4.2** Panel	**1.4.3** Panel	**1.4.4** Panel	**1.4.5** Café	**1.4.6** Panel	**1.4.7** Inspire	**1.4.8** Inspire
	Emerging Futures 6 – unpacking IDP's latest international student voice research and key insights through cross-sector perspectives (1104)	**Harnessing student voice and partnership: transforming Australian international education (1184)**	**Research versus reality – financial pressures relating to cost of living and accommodation (1227)**	**2024 China market briefing - latest data, emerging trends, and practical insights (1157)**	**Fragmented and connected: how geopolitics affects Australia's international education (1119)**	**TNE in emerging markets – Nigeria, Kenya and the Philippines (1130)**	**Teaching and learning insights**	**Student recruitment and marketing insights**
	Ant Bagshaw, Australian Technology Network of Universities (Chair)	Brian Smith, IDP Education (Chair)	James Adonopoulos, Independent Higher Education (Chair)	Brett Lovegrove, The University of Queensland (Chair)	Saskia Loer Hansen, RMIT University (Facilitator)	Rashima Ghai, Austrade (Chair)	Dom Harden, La Trobe College (Chair)	Peline Tan, The Australian National University (Chair)
	Joanna Storti, IDP Education **Prof. Jessica Gallagher,** The University of Adelaide **Elodie Journet,** Austrade `MULTI`	**Dr. Dino Willox,** The University of Queensland **Prof. Caroline Rueckert,** Griffith University **Laura-Anne Bull,** Swinburne University of Technology **Madelaine-Marie Judd,** The University of Queensland `STU`	**Alison White,** Tetra Tech International Development / IEAA **Kimheng Peng,** Student panellist **Tharidhu Peries,** Student panellist `STU` ★	**Stephanie Smith,** Austrade **Rachel Lynch,** Australian Government Department of Education **Aaron Duff,** Austrade **Ting Ni,** Austrade `MULTI`	**Philipp Ivanov,** Geopolitical Risks and Strategy Practice (GRASP) `MULTI` ★	**Zac Ashkanasy,** Nous Group **Neema Cucinotta,** Swinburne University of Technology **Prof. Gui Lohmann,** RMIT University `TNE`	**13:45** **Assessment renaissance: authentic design in the era of generative AI (1199)** Peter Matheis, Navitas `T&L`	**13:45** **Leveraging WhatsApp to engage international students from Asia (1135)** Jessica Naing, Sinorbis `MKT`
							14:00 **AI in international education: challenges and opportunities in student engagement (1099)** Natalie Deng, Engineering Institute of Technology Emma Hart, Engineering Institute of Technology `T&L`	**14:00** **Australia's shifting landscape in the global student market (1166)** Shelly Maller, QS Quacquarelli Symonds `MKT`
							14:15 **Applying universal design for learning to online courses for pathways students (1185)** Emma Fawcett, Monash College `PATH`	**14:15** **How future international students engage with content: perceptions vs realities (1080)** Thamasha De Silva, The Ambassador Platform Heidi Piper, Griffith University `MKT`
							14:30 **Q&A**	**14:30** **Q&A**

14:45 – 15:00	Short break (15 minutes)

15:00 – 16:00 1.5. Concurrent sessions

	Plenary 1	Room 103	Room 106	Room 107	Room 109	Room 110	Room 104	Room 105
	1.5.1 Presentation	**1.5.2** Panel	**1.5.3** Panel	**1.5.4** Campfire	**1.5.5** Café	**1.5.6** Panel	**1.5.7** Inspire	**1.5.8** Inspire
	Policy directions in international education: the new International Education and Skills Strategic Framework (1249)	**The future of Australia-China school partnerships (1087)**	**Hybrid approaches to delivering student services; opportunities and challenges (1176)**	**Hot topics in learning abroad (1257)**	**Cultivating diversity: the intersection of AI and human values in international admissions (1159)**	**Using data & AI to build real relationships with prospective students (1024)**	**Employability insights**	**Country and regional insights**
	Prof. Simon Ridings, Swinburne University of Technology / IEAA (Chair)	Linda Vaughan, Victorian Government Department of Education	Helen Kronberger, Austrade (Chair)	Simon Watson, University of Technology Sydney (Facilitator)	Raey Jasinski, University of New South Wales (Facilitator)	Heidi Piper, Griffith University (Chair)	Glenys Evans, The University of Western Australia (Chair)	Jack Johnston, University of Newcastle (Chair)
	Karen Sandercock, Australian Government Department of Education **Laura Angus,** Department of Employment and Workplace Relations `MULTI` ●	**Dr. Kirilee (Kik) Hughes,** IEAA **Prof. Ren Yi,** IEAA / University of Southern Queensland **Virginia Steele,** SACE Board of South Australia `SCH`	**Bronwyn Gilson,** ISANA **Joe Hernandez,** nib Health Funds **Alessandro Sereni,** The University of Adelaide `STU`	**Jeannette Geesmann,** The University of Western Australia **Ashley Tanks,** Grok Global Services `LA`	**Maysie Procianos,** University of Wollongong **Hang Nguyren,** Western Sydney University **Verdi Arli,** The University of Melbourne `A&C`	**Patrik Pavlacic,** BONARD **Bosco Anthony,** Global Rev Gen – GRG **Alexis Ngunyi,** Monash University `MKT`	**15:00** **Scaling the human touch in employability – blending virtual and in-person delivery (1215)** **Katrina Greig,** Practera `EMP`	**15:00** **The view from Saudi Arabia: keys to success for Australian universities in the Middle East (1171)** **Islam Lafi,** Grok Global Services `MULTI`
							15:15 **Study Melbourne Future Founders Program – nurturing international student entrepreneurs (1146)** **Tran Nguyen,** Study Melbourne **Tara Power,** State Library Victoria/ StartSpace `EMP`	**15:15** **Unveiling Bhutan's higher education odyssey: empowering minds, enriching futures (1211)** **Conor Murphy,** Murdoch University **Wilson Msiska,** Edith Cowan University `MULTI`
							15:30 **The University of Melbourne and Bupa student hackathon innovating employability solutions for tomorrow (1035)** **Deleine Gavin-Cox,** Bupa **Dennis Lim,** The University of Melbourne `EMP`	**15:30** **Growing Australia's forgotten emerging markets: a focus on Latin Europe (1021)** **David Paull,** RMIT University **Prof. Christopher Ziguras,** The University of Melbourne `MULTI`
							15:45 **Q&A**	**15:45** **Q&A**

16:00 – 16:30 Afternoon tea (30 minutes)

16:30 – 17:30   1.6. Concurrent sessions

	Plenary 1	Room 103	Room 106	Room 107	Room 109	Room 110	Room 104	Room 105
	1.6.1 Panel	**1.6.2** Panel	**1.6.3** Panel	**1.6.4** Campfire	**1.6.5** Café	**1.6.6** Presentation	**1.6.7** Inspire	**1.6.8** Inspire
	Deakin Lancaster Indonesia: an innovative approach to TNE via institutional collaboration (1149)	**Unwinding new international student recruitment channels and maintaining quality (1122)**	**Diversifying Asian student cohorts: navigating constraints and maximising opportunities (1071)**	**Hot topics for the school sector (1243)**	**Towards a human-centric paradigm: authentic assessment design in the era of generative AI (1209)**	**Navigating global demographic shifts: opportunities and challenges in international education (1253)**	**Pathways and English language insights**	**Student insights**
	Caryn Nery, Victoria University (Chair)	Vik Singh, Austrade (Chair)	Karen Gould, Deakin University (Chair)	Linda Vaughan, Victorian Government Department of Education (Facilitator)	Casey Parkes, Kaplan (Facilitator)	Prof. Christopher Ziguras, The University of Melbourne (Chair)	Andrew Foley, Flinders University Academy (Chair)	Charlotte Long, UNSW (Chair)
	Malcolm Baigent, Navitas Leigh Pointon, Navitas John Molony, Deakin University John Bolton, Deakin University `TNE` 🔴	Dr Edward Harcourt, QS Quacquarelli Symonds Thamasha De Silva, The Ambassador Platform Emma White, Navitas `MKT`	Prof. Nicolas Chu, Sinorbis | UNSW Business School Angela O'Sullivan, ETS TOEFL Jogvan Klein, University of Queensland Woendi Hampton, University of the Sunshine Coast `MULTI`	`SCH`	Peter Matheis, Navitas `T&L`	Hari Hara Priya Kannan, The Demographics Group `MULTI`	**16:30** **'Let's Ask Our Friend': Using AI Chatbots to Enhance Reading Skills of EAL Learners (1198)** Alastair James, Monash College `PATH`	**16:30** **(Why) Is it important to attend a diverse university? Insights from students' perspectives (1097)** Samantha Marangell, The University of Melbourne `STU`
							16:45 **A good idea? The Inquiry-Driven Education in Action (IDEA) Program (1108)** Macgregor Haines, Monash College `PATH`	**16:45** **Using our powers for good: creating access to education for students from conflict zones (1173)** Davina Potts, The University of Melbourne Adiba Erfan, The University of Melbourne `STU`
							17:00 **Quality in English education: a global perspective (1237)** Adam Kilburn, NEAS `EL`	**17:00** **Engaging your student leaders in a globalised world (1189)** Prof. Linley Lord, Curtin Singapore `STU`
							17:15 **Q&A**	**17:15** **Q&A**

17:30 – 19:00   Happy Hour – sponsored by IELTS

THURSDAY 24 October 2024

Time	Event
06:30 – 07:45	Footprints of Change: Acumen (part of Sannam S4 Group) 5K Run/Walk for Veerni Literacy Programme
08:00 – 17:00	Welcome Desk open
08:00 – 17:00	Speaker's preparation room open
08:00 – 17:00	Exhibition open
09:00 – 17:00	Braindate

08:00 – 09:30 2.1. Plenary
Stan Grant, **Journalist**, author and filmmaker (MC and Host)

Plenary 1

National Strategy Townhall
Phil Honeywood, IEAA
Simon Puckett, Australian Government Department of Education
Caroline Hartnett, Victorian Government
Alison Garrod, Department of Home Affairs
●

09:30 – 10:00 Morning tea (30 minutes)

10:00 – 11:00 2.2. Concurrent sessions

	Plenary 1	Room 103	Room 106	Room 107	Room 109	Room 110	Room 104	Room 105
	2.2.1 Panel	**2.2.2** Panel	**2.2.3** Panel	**2.2.4** Campfire	**2.2.5** Café	**2.2.6** Panel	**2.2.7** Inspire	**2.2.8** Inspire
	Global dialogue/ competitor update session (1241)	**Explore the intersection of local vocational education skills excellence and global competence (1225)**	**Navigating the global education landscape: harnessing dynamic student sentiment for success (1186)**	**Redefining student success: a holistic approach for international students (1256)**	**Educate, influence, act – mitigating international education's climate impact (1236)**	**Career connections: accelerating your career journey (1107)**	**Learning abroad insights**	**Student recruitment and marketing insights**
	Marnie Watson, Acumen (Chair)	Jana Perera, Monash College (Chair)	Tomas (Tom) O'Brien, Austrade	Christina Del Medico, Navitas (Facilitator)	Ailsa Lamont, International Education Sustainability Group (Facilitator)	Daniel Tackage, The University of Adelaide (Chair)	Simon Watson, University of Technology Sydney (Chair)	Rustico Dulguime, IDP Education (Chair)
	Phil Honeywood, IEAA Jamie Arrowsmith, Universities UK International Larissa Bezo, Canadian Bureau for International Education (CBIE) `MULTI` ●	Trevor Schwenke, WorldSkills Australia Claire Field, Claire Field and Associates Mish Eastman, RMIT `VET`	Varsha Devi Balakrishnan, Voyage Devarshi Desai, Internash & Studynash John Molony, Deakin University `MULTI`	`T&L`	Prof. Kent Anderson, The University of Newcastle Prof. Christopher Ziguras, The University of Melbourne Wendy Martinec, ISEP Study Abroad `MULTI`	Rishen Shekhar, University of South Australia Peline Tan, The Australian National University Jessica Gallagher, The University of Adelaide `PD`	**10:00** **'Yani' global cultural exchange: a new learning abroad program for First Nations students (1180)** Brett Smith, La Trobe University Sherrin Collocott, Gabra Biik Wurruwilla Wutja Indigenous Research Centre, La Trobe University `LA`	**10:00** **Agents for change? Global perspectives on shifting agent perceptions in 2024 (1068)** Daniel Renton, INTO University Partnerships Tim O'Brien, INTO University Partnerships `MKT`
							10:15 **Forging future ambassadors: cross-team collaboration on the New Colombo Plan scholarship (1059)** Stephanie Downing, Deakin University Jamie Newall, Deakin University `LA`	**10:15** **Monitoring agent aggregators: a qualitative exploratory study (1106)** Indra Roy, Griffith University `MKT`
							10:30 **Engaging with the next generation: surprised and inspired by them (1167)** Elizabeth Zou, University of Canterbury Monique van Veen, University of Canterbury `LA`	**10:30** **Managing multi-country portfolios and staying human (1188)** Emma Talbot, Hybrid ANZ `MKT`
							10:45 **Q&A**	**10:45** **Q&A**

11:00 – 11:15	**Short break** (15 minutes)

11:15 – 12:15	**2.3. Concurrent sessions**

	Plenary 1	Room 103	Room 106	Room 101	Room 109	Room 110	Room 104	Room 105
	2.3.1 Panel	**2.3.2** Panel	**2.3.3** Panel	**2.3.4** Panel	**2.3.5** Café	**2.3.6** Panel	**2.3.7** Inspire	**2.3.8** Inspire
	Expectations versus reality: insights into the international student journey (1228)	**Sustainability beyond borders: innovations in learning abroad for global impact (1121)**	**Mobilising change through networks and the power of connection (1084)**	**Advancing internationalisation through the human element of intercultural collaborations (1235)**	**BBQ conversations: promoting the value of international education to Australia in social settings (1088)**	**Navigating mental health challenges: examining staff pressure in international education (1213)**	**TNE insights**	**Country and regional insights**
	James Martin, Insider (Chair)	Ashley Tanks, Grok Global Services (Chair)	Dr. Elisabeth Jackson, La Trobe University (Chair)	Prof. Emeritus Betty Leask, La Trobe University (Chair)	Sally Gatenby, IDP Education (Facilitator)	Julia Hoon, Southern Cross University (Chair)	Peter Harris, UTS College (Chair)	Jana Perera, Monash College (Chair)

Plenary 1 (2.3.1):
Dr. Alek Voninski, IDP Education
Hayley Shields, Edified
Catherine McHugh, IDP Education
`STU` ●

Room 103 (2.3.2):
Dr. Anitha Ramanna, Authentica
Steven McDonald, Western Sydney University
`LA`

Room 106 (2.3.3):
Jo Doyle, Australian Council for Educational Research
Hazel Lang, Department of Foreign Affairs and Trade
Maria-Goreti Muavesi, Pacific Network for Environmental Law
`S&F` ★

Room 101 (2.3.4):
Dr. Craig Whitsed, Murdoch University
Ben Poveda-Alfonso, Northern Territory Government
Raul Sanchez-Urribari, La Trobe University
`PD` ★

Room 109 (2.3.5):
Andrew Tijs, IEAA
`PD`

Room 110 (2.3.6):
Hang Nguyen, Western Sydney University
Mandy Cilento, University of the Sunshine Coast
Brenda Lee, Curtin University
`A&C`

Room 104 (2.3.7):

11:15
Australian school TNE partnership: bringing world-class and transformative education experience into Vietnam's young population (1251)
Lisa Hayman, Asia Education Foundation
Rashima Ghai, Austrade
`SCH`

11:30
Committees are people too! - Good practice in international partner governance (1150)
Alison Musgrove, Monash University
`TNE`

11:45
Building better TNE strategies (1098)
Grant Watson, RMIT University
Vivek Arora, RMIT University
`TNE`

12:00
Q&A

Room 105 (2.3.8):

11:15
Why you need to understand China from the top down and the bottom up (1174)
Dr. Angela Lehmann, The Lygon Group
`MULTI`

11:30
Physical to digital, and now 'phygital'! The new normal in student behaviour in South Asia (1056)
Rebecca Bendall, Acumen, part of Sannam s4 Group
`MKT`

11:45
Skills solutions in South-East Asia – TAFE supporting invested: Australia's South-East Asia (1164)
Mish Eastman, RMIT
Prashil Singh, RMIT University
`VET`

12:00
Q&A

12:15 – 13:15	**Lunch** (60 minutes)

12:30 – 13:00	**IEAA Annual General Meeting** (Eureka 1)

13:15 – 14:15 — 2.4. Concurrent sessions

Plenary 1	Room 103	Room 106	Room 101	Room 109	Room 110	Room 104	Room 105
2.4.1 Panel	**2.4.2** Panel	**2.4.3** Panel	**2.4.4** Panel	**2.4.5** Café	**2.4.6** Panel	**2.4.7** Inspire	**2.4.8** Inspire
Policy Headwinds – a 360 analysis of issues facing Australia, UK and Canada (1179)	**10 years of human connections in the New Colombo Plan: Lessons from Indonesia and Vietnam (1086)**	**Designing an internationalisation framework through Indigenous values (1032)**	**India: the pursuit of genuine students (1224)**	**Speaking truth to power: the realities of Australia's international students (1240)**	**Creating human connections between Australian employers and international students (1181)**	**Strategic insights**	**Marketing insights**
Tracy Harris, Tracy Harris Solutions (Chair)	Dr. Kirilee (Kik) Hughes, IEAA (Chair)	Prof. Kent Anderson, The University of Newcastle (Chair)	Jim Zubic, Monash University (Chair)	Lisa Phillipps, The PIE (Facilitator)	Helen Kronberger, Austrade (Chair)	Sally Waite, Navitas (Chair)	Rishen Shekhar, University of South Australia (Chair)
Simon Emmett, IDP Education **Jonathan Chew,** Navitas `MULTI` ● ★	**Elena Williams,** The Australian National University **Prof. Ly Tran,** Deakin University **David Scholefield,** Murdoch University **Cuong Hoang,** Saigon Business School `LA` ★	**Hayley Shields,** Edified **Martin Hookham-Simms,** University of Auckland **Catherine Dunphy,** University of Auckland `MULTI`	**Nishidhar Borra,** Association of Australian Education Representatives in India (AAERI) **Abizer Merchant,** Macquarie University `A&C`	`STU`	**Jodie McDonald,** StudyAdelaide **Harpreet Gill,** Study Tasmania **Larnie Batten,** Study NT `EMP`	**13:15** **The cost of student acquisition conundrum (1050)** Zac Ashkanasy, Nous Group Peter Wiseman, Nous Group `MULTI`	**13:15** **The importance of a sociological approach for successful marketing in global education (1025)** George Pesutto, GMS Global Marketing Solutions Pty Ltd `MKT`
						13:30 **Measuring the ROI of scholarships in student recruitment (1220)** Phillip Allen, UTS College `MULTI`	**13:30** **Smart tech or human touch? Elevating customer experience through insightful automation (1196)** Alyx Douglas, UWA College `MKT`
						13:45 **What bilateral US-Australian government priorities signal for international education (1219)** Brian Bauer, U.S. Consulate General - Melbourne `MULTI`	**13:45** **How to keep your promises and achieve a brand that sticks (1131)** Michel Hogan, Brand Counsel `MKT`
						14:00 **Q&A**	**14:00** **Q&A**

14:15 – 14:30 Short break (15 minutes)

14:30 – 15:30	2.5. Concurrent sessions							
	Plenary 1	Room 103	Room 106	Room 107	Room 109	Room 110	Room 104	Room 105
	2.5.1 Presentation	**2.5.2** Panel	**2.5.3** Panel	**2.5.4** Campfire	**2.5.5** Café	**2.5.6** Presentation	**2.5.7** Inspire	**2.5.8** Inspire
	Cyber-attack preparedness and response: preparing the education sector for the inevitable (1232)	**Elevating Australian education through innovation in the Mekong region's Cambodia and Laos (1252)**	**Expanding Australia's offshore delivery through TNE: key learnings, addressing regulatory barriers and future strategy (1248)**	**International education research: a campfire for practitioners, academics and emerging researchers (1244)**	**Unlocking the potential: empowering student-driven marketing through content and community (1187)**	**Times higher education's world university rankings: an exploration of how universities are ranked (1239)**	**Employability insights**	**Student support and experience insights**
	Melissa Banks, (Chair)	Aaron Duff, Austrade (Chair)	Peter Harris, UTS College (Chair)	Dr. Kirilee (Kik) Hughes, IEAA (Facilitator)	Devarshi Desai, Internah / Studynash (Facilitator)	Stacey Farraway, La Trobe University (Chair)	Prof. Caroline Rueckert, Griffith University (Chair)	Linda Vaughan, Victorian Government Department of Education (Chair)
	Rhys Ryan, Porter Novelli **Matt Toohey,** IDP Education `MULTI` 🔴	Sreng Mao, IDP Education **Roxana Ene,** Greenwich College **Elaine Koh,** The University of Sydney `MULTI`	Simon Puckett, Australian Government Department of Education **Marnie Watson,** Acumen **Vik Singh,** Austrade `TNE` ⭐	Jonathan Chew, Navitas **Lyndell Jacka,** Studyportals **Prof. Emeritus Betty Leask,** LaTrobe University **Elena Williams,** The Australian National University `MULTI` ⭐	Varsha Devi Balakrishnan, Voyage **Gloria Gu,** nib Health Funds **Seshna Maharaj,** Deakin University `MKT`	Ashley Mok, Times Higher Education `MULTI`	**14:30** **Building a career future for international students (1140)** Nate Henderson, Study NSW **Beau Leese,** Practera `EMP`	**14:30** **We are heat, they are not': the experiences of Latin American students in Australia (1033)** David Paull, RMIT University **Dr. Elizabeth Kath,** RMIT University `STU`
							14:45 **Enhancing international student employability through partnerships & regional engagement (1116)** Carolyn Chong, Federation University Australia **Cheree Macdonald,** Federation University `EMP`	**14:45** **You can be what you can see: women's empowerment programs for international students (1154)** Emma Last, Study Melbourne **Belle Lim,** Future Forte `STU`
							15:00 **Regional careers; creating employment connections (1162)** Jodie McDonald, StudyAdelaide **Taynah Gatto Noya,** Mondelez Australia (Foods) Ltd `EMP`	**15:00** **International student support experts: creative initiatives for student success (1083)** Alessandro Sereni, The University of Adelaide `STU`
							15:15 **Q&A**	**15:15** **Q&A**

15:30 – 16:00	Afternoon Tea (30 minutes)

16:00 – 17:00	2.6. Concurrent sessions							
	Plenary 1	Room 103	Room 106	Room 107	Room 109	Room 110	Room 104	Room 105
	2.6.1 Panel	**2.6.2** Presentation	**2.6.3** Panel	**2.6.4** Campfire	**2.6.5** Café	**2.6.6** Panel	**2.6.7** Inspire	**2.6.8** Inspire
	How is the Human Element in Client Relationships Evolving in China? (1054)	**Provider Registration and International Student Management System - PRISMS Modernisation and recent changes (1247)**	**Disrupting norms: revolutionising employability for international students (1202)**	**Submitting a winning proposal for AIEC (1258)**	**Creating a best practice re-entry session for learning abroad students (1273)**	**Unlocking opportunities for collaboration in Latin America (1246)**	**Student support and protection insights**	**Country and regional insights**
	Peter Murray, University of Technology Sydney (Chair)	Kate Pretty, Kaplan International (Chair)	Heidi Piper, Griffith University (Chair)	Louise Goold, Monash University (Facilitator)	Simon Watson, University of Technology Sydney (Facilitator)	Prof. Emeritus Betty Leask, La Trobe University (Chair)	Charlotte Long, UNSW (Chair)	Tom Gifford, RMIT University (Chair)
	Corina Huang, Western Sydney University **Yanping Zhang,** International Businss School of Beijing Foreign Studies University **Shirley Chung,** The University of Adelaide `MKT` ●	Andrew Munro, Australian Government Department of Education `A&C`	Belle Lim, Future Forte **Clare Harper,** Study Melbourne **Gareth Lewis,** Western Sydney University **Varsha Devi Balakrishnan,** Voyage `EMP`	Catania Aviles, IDP Education `MULTI`	Jeannette Geesmann, The University of Western Australia **Ashley Tanks,** Grok Global Services `LA`	Craig Ford, Austrade **Alia Imtoual,** Department of Education **Alec Webb,** Regional Universities Network (RUN) `TNE` ★	**16:00** **Diving deep: transforming water safety education for international students (1139)** **Madhav Raman,** The University of New South Wales **Nimish Ukey,** UNSW Fitness and Aquatic Centre Australia `STU`	**16:00** **Opportunity from Korean higher education reform with the Glocal Universities Initiative (1060)** **Emily Chung, Austrade,** Australian Embassy Seoul `MULTI`
							16:15 **The impact of a foodbank and breakfast program on students in a pathway college (1195)** **Piper O'Dowd,** Deakin College `STU`	**16:15** **Global insights: charting new horizons from South Asia (1117)** **Neha Grover,** Australian Trade & Investment Commission **Vik Singh,** Austrade `MULTI`
							16:30 **Supporting best practice international student engagement and student experience (1250)** **Heather Kettle,** Australian Government Department of Education **Pro. Ly Tran,** Deakin University `STU`	**16:30** **Using Australian expertise to support Taiwan's Bilingual 2030 Policy implementation (1152)** **Stephanie Smith,** Austrade `MULTI`
							16:45 **Q&A**	**16:45** **Q&A**
19:00 – 22:00	Conference Dinner - sponsored by IDP							

FRIDAY 25 October 2024

08:00 – 12:00	**Welcome Desk open**
08:00 – 12:00	**Exhibition open**
09:00 – 12:00	**Braindate**

09:00 – 10:00	**3.1 Plenary** **Stan Grant,** Journalist, author and filmmaker (MC and Host)
	Plenary Room

Keynote
Abbas Nazari,
Author

10:00 – 10:30	**Morning tea** (30 minutes)

10:30 – 11:25	**3.2 Plenary** **Stan Grant,** Journalist, author and filmmaker (MC and Host)
	Plenary Room

International Student Panel

11:30 – 12:35	**3.3 Closing Plenary** **Stan Grant,** Journalist, author and filmmaker (MC and Host)
	Plenary Room

Keynote
Dianne McGrath,
Environmental engineer, modern-day explorer, creative problem solver

12:35 – 13:00	**Lunch** (in foyer)
13:00	**Conference Close**

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