

AIEC 2021 Program

This program 'at a glance' was updated on 02 October 2021. Please note the program is subject to change.

For the most up to date program, please see:

<https://aiec.idp.com/program-online>

Schedule

All times are listed in Australian Daylight Savings Time (AEDT) / UTC +11. Daylight saving time will be observed in Victoria, New South Wales, ACT and Tasmania from Sunday 3 October 2021.

Tuesday 5 October			Wednesday 6 October			Thursday 7 October			Friday 8 October		
11:00	18:00	Registration open	9:00	18:00	Registration open	09:00	18:00	Registration open	9:00	14:00	Registration
01:00	16:00	Speakers' Green Room open	10:00	17:00	Speakers' Green Room open	09:00	18:00	Speakers' Green Room open			
09:00	18:00	Braindate	8:00	18:00	Braindate	08:00	18:00	Braindate	9:00	15:00	Braindate
11:00	18:00	Exhibition open	9:00	18:00	Exhibition open	09:00	18:00	Exhibition open	9:00	14:00	Exhibition
16:00	16:45	IEAA Networks' Meet & Greet				9:30	10:30	Mini-plenaries 2.0.	9:00	9:30	Minister Address
16:45	17:00	Networking break						<i>Dr Greg Barton</i>			<i>The Hon. Alan Tudge</i>
17:00	17:45	Opening Plenary <i>Welcome & IEAA Awards</i>						<i>Danielle Di-Masi</i>	9:30	10:00	Networking
			10:45	11:00	Networking break #101	10:45	11:00	Networking break #201	10:00	10:45	Plenary Keynote <i>Dee Madigan</i>
17:45	18:45	Welcome Reception	11:00	12:00	Plenary Keynote <i>Bernard Salt AM</i>	11:00	11:30	Sessions 2.1.	10:45	11:00	Networking #301
						11:30	11:45	Networking break 202	11:00	11:45	Plenary Keynote <i>Ciara Lancaster</i>
			12:00	12:30	Networking break #102	11:45	12:15	Sessions 2.2.			
			12:30	13:00	Sessions 1.1.	12:15	13:15	Networking break #203	11:45	12:15	Networking Break #302
			13:00	13:15	Networking break #103	12:30	13:00	IEAA AGM	12:15	13:15	Plenary Keynote <i>Fatima Bhutto</i>
			13:15	13:45	Sessions 1.2.				13:15	13:45	Closing Plenary <i>Solli Raphael</i>
			13:45	14:45	Networking break #104	13:15	13:45	Sessions 2.3.	13:45	14:00	Farewell networking #303
						13:45	14:00	Networking break #204			
			14:45	15:15	Sessions 1.3.	14:00	14:30	Sessions 2.4.			
			15:15	15:30	Networking break #105	14:30	15:00	Networking break #205			
			15:30	16:00	Sessions 1.4.	15:00	15:30	Sessions 2.5.			
			16:00	16:30	Networking break #106	15:30	15:45	Networking break #206			
			16:30	17:00	Sessions 1.5.	15:45	16:15	Sessions 2.6.			
			17:00	17:15	Networking break #107	16:15	16:45	Networking break #207			
			17:15	17:45	Sessions 1.6.	16:45	17:15	Sessions 2.7.			
			17:45	18:00	Networking break #108	17:15	17:30	Networking break #208			
			18:00	19:00	Magical Happy Hour <i>Sponsored by IELTS</i>	17:30	18:00	Sessions 2.8.			
						18:00	18:15	Networking break #209			
						18:15	19:15	Time to Rock 'n' Roll <i>Sponsored by IDP</i>			

aiec
2021 Online
New horizons
5-8 October

Register at
www.aiec.idp.com

Key interest areas

Key interest areas (or program tracks) are general headings into which sessions and presentations are organised. They are intended as a guide only. Most sessions at AIEC, including presentations and e-posters, will cover more than one interest area and may be relevant to more than one sector. Each KIA will appeal to a group of people (target audience) who share common interests, sometimes based on which education sector they work in or what type of role they have within their organisation. Find out more about KIAs at <https://aiec.idp.com/key-interest-areas>

Admissions and compliance (A&C)	Business development and strategy (BD&S)	English language (EL)
Employability (EMP)	Higher education (HE)	Learning abroad (LA)
Marketing (MKT)	Pathways (PATH)	Professional development (PD)
Schools (SCH)	Scholarships and fellowships (S&F)	Students (STU)
Teaching and learning (T&L)	Transnational education (TNE)	Vocational education and training (VET)

Theme

This year's conference will explore the theme 'new horizons' through five key subthemes. Find out more at <https://aiec.idp.com/theme>



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STUDY AUSTRALIA

AIEC 2021 Program

Tuesday 5 October

11:00	18:00	Registration open
13:00	16:00	Speakers' Green Room open
11:00	18:00	Exhibition open
09:00	18:00	Braindate
16:00	16:45	IEAA Networks' Meet & Greet
17:00	17:45	Opening Plenary
		Welcome to Country
		Welcome from IDP and IEAA
		IEAA Excellence Awards
17:45	18:45	Welcome Reception

Wednesday 6 October

09:00	18:00	Registration open
10:00	17:00	Speakers' Green Room open
09:00	18:00	Exhibition open
08:00	18:00	Braindate
10:45	11:00	Networking #101 (15 min)
11:00	12:00	Plenary
		Keynote The skills shortage: how international education can lead Australia's recovery Bernard Salt AM, Futurist, trend-spotter, columnist, advisor and Australia's best known demographer
12:00	12:30	Networking break #102 (30 min)
12:30	13:00	1.1.A
		BD&S SI
		New horizons - embracing a student-led approach to diversification (Part 1/2) [134]
		Andrew Wharton, IDP Connect Melissa Banks, Austrade (chair)
		1.1.B
		MULTI GC
		Inclusive internationalism: respect for our common humanity - observations from the US and South America [149]
		Dr. Esther Brimmer, NAFSA Miriam Carballo, Argentinian National Universities Council Hon Phil Honeywood, International Education Association of Australia Prof. Chris Ziguras, RMIT (chair)
		1.1.C
		TNE SI
		The future of transnational education in the recovery of the international education sector [280]
		James Blake, Deloitte Access Economics Rachel Power, Deloitte Access Economics Caryn Nery, Victoria University (chair)
		1.1.D
		LA LL
		From global conversations to global degrees - a new long-term framework for learning abroad collaboration [175]
		Kirk Doyle, Australian Catholic University Dr. Emily Kraus, DePaul University Simon Watson, University of Technology Sydney (chair)
		1.1.E
		EMP DI
		Edtech, international education and the future of work (Part 1/2) [122]
		Prof. Lydia Kavanagh, The University of Queensland Dr. Greg Winslett, The University of Queensland Beau Leese, Practera Dino Willox, The University of Queensland (chair)
13:00	13:15	Networking break #103 (15 minutes)
13:15	13:45	1.2.A
		BD&S SI
		New horizons - embracing a student-led approach to diversification (Part 2/2) [134]
		Andrew Wharton, IDP Connect Melissa Banks, Austrade (chair)
		1.2.B
		BD&S PP
		Growing education relationships in Latin America - emerging trends and new opportunities [338]
		Barbara Klompenhouwer, Australian Government Department of Education, Skills and Employment Kassia Hare, Australian Government Department of Education, Skills and Employment Louise Goold, Monash University (chair)
		1.2.C
		BD&S GC
		International education climate action showcase [105]
		Ailsa Lamont, Pomegranate Global Dr. Pii-Tuulia Nikula, Eastern Institute of Technology Fraser Cargill, PeopleCert Gabriela D'Souza, Committee for Economic Development of Australia (chair)
		1.2.D
		T&L LL
		Bringing staff on the journey to flexible learning [107]
		Christina Del Medico, Navitas Adjunct Prof. Christopher Klopper, Griffith College Andrew Foley, La Trobe College (chair)
		1.2.E
		EMP DI
		Edtech, international education and the future of work (Part 2/2) [122]
		Prof. Lydia Kavanagh, The University of Queensland Dr. Greg Winslett, The University of Queensland Beau Leese, Practera Dino Willox, The University of Queensland (chair)
13:45	14:45	Networking break #104 (60 min)
14:45	15:15	1.3.A
		BD&S SI
		The COVID-19 road to recovery for international education [287]
		1.3.B
		MULTI PP
		Connected, creative, caring: Australia's new 10-year strategy (Part 1/2) [142]
		1.3.C
		VET SI
		The role of Chisholm Institute in the Vietnam TVET reform program [224]
		1.3.D
		SCH DI
		Get ready to play 'Your Passport to Queensland' - a gamified app for student orientation [205]
		1.3.E
		EMP DI
		Enhancing diversity and employability: how virtual internships create access, inclusion and career pathways for all [310]

		Jonathan Chew, Navitas Kelly Smith, Murdoch University (chair)	Prof. Kent Anderson, University of Newcastle Karen Sandercock, Australian Government Department of Education, Skills and Employment Prof Linda Kristjanson, Council for International Education Belle Lim, Council of International Students Australia Hon Phil Honeywood, International Education Association of Australia (chair)	Jennie Dehn, Chisholm Institute Dr. Andy Bridges, Chisholm Institute Ewa Filipiak, TAFE Directors Australia (chair)	Jack Stathis, Education Queensland International Lena Mete, Education Queensland International Stephen Biggs, Department of Education International (chair)	Katy Clark, Virtual Internships Dr. Gretchen Dobson, Gretchen Dobson LLC Ainslie Moore, The University of Auckland Dino Willox, The University of Queensland (chair)
15:15	15:30	Networking break #105 (15 minutes)				
15:30	16:00	1.4.A LA DI	1.4.B MULTI PP	1.4.C BD&S DI	1.4.D STU LL	1.4.E MKT DI
		New horizons in inclusive global experiences: exploring access and diversity in learning abroad [124]	Connected, creative, caring: Australia's new 10-year strategy (Part 2/2) [142]	How Australia can recapture the international student market by working smarter [268]	Nobody told us there'd be days like these: the importance of the onshore student voice in student support service design and delivery [292]	Digital recruitment aggregators: the bane or boon for the institution to agent network? [324]
		Pauline Le Floch, Macquarie University Rachel Wellam, Monash University Ashley Tanks, University of Wollongong Simon Watson, University of Technology Sydney (chair)	Prof. Kent Anderson, University of Newcastle Karen Sandercock, Australian Government Department of Education, Skills and Employment Prof Linda Kristjanson, Council for International Education Belle Lim, Council of International Students Australia Hon Phil Honeywood, International Education Association of Australia (chair)	Oliver Fortescue, Edified Jason Howard, Study Link Angela Yuan, Macquarie University Gabriela D'Souza, Committee for Economic Development of Australia (chair)	Amrita Chauhan, IDP Education Summer Feng, IDP Education Melanie Duncan, Monash College (Chair)	Naresh Gulati, Ascent One George Hernandez, Sofiri (chair)
16:00	16:30	Networking break #106 (30 min)				
16:30	17:00	1.5.A STU LL	1.5.B BD&S GC	1.5.C A&C DI	1.5.D TNE GC	1.5.E EMP DI
		Vulnerability and resilience in a mobile world: the case of international students (Part 1/2) [113]	Building safe corridors for international mobility – an example of state and territory government collaboration (Part 1/2) [228]	Ensuring quality in international education in the digital age – getting the ESOS balance right [337]	Transnational Education Soft Power – promoting cross border accessibility in a post COVID environment [177]	Opportunity in adversity: mobilising international students at scale to help NSW business during COVID [245]
		Assoc. Prof. Helen Forbes-Mewett, Monash University Prof. Daniel Wong Fu Keung, University of Hong Kong Melanie Duncan, Monash College (chair)	Taliessin Reaburn, South Australian Department for Trade and Investment Shannon Willoughby, Trade and Investment Queensland Phil Payne, StudyPerth Harpreet Gill, Study Tasmania Toshi Kawaguchi, Study NSW Larnie Batten, StudyNT Prof. Simon Ridings, Edith Cowan University (chair)	Alison Cleary, Australian Government Department of Education, Skills and Employment Warwick Miles, Australian Government Department of Education, Skills and Employment Paula Soon, RMIT University (chair)	Peter Burgess, EdBiz Pty Ltd Dr. Fabrizio Trifiro, Ecctis / UK ENIC (former UK NARIC) Caryn Nery, Victoria University (chair)	Beau Leese, Practera Anouschka Inglis, The Council of the City of Sydney Katie Hanna, StudyNSW Dino Willox, The University of Queensland (chair)
17:00	17:15	Networking break #107 (15 minutes)				
17:15	17:45	1.6.A STU LL	1.6.B BD&S GC	1.6.C BD&S SI	1.6.D T&L LL	1.6.E MKT DI
		Vulnerability and resilience in a mobile world: the case of international students (Part 2/2) [113]	Building safe corridors for international mobility – an example of state and territory government collaboration (Part 2/2) [228]	Beyond the new horizon: data insights for the decade ahead [155]	Self-actualisation for international students – pedagogical practice in undergraduate and postgraduate business studies programs [163]	Seven reasons why virtual recruitment events are here to stay [312]

		Assoc. Prof. Helen Forbes-Mewett, Monash University Prof. Daniel Wong Fu Keung, University of Hong Kong Melanie Duncan, Monash College (chair)	Taliessin Reaburn, South Australian Department for Trade and Investment Shannon Willoughby, Trade and Investment Queensland Phil Payne, StudyPerth Harpreet Gill, Study Tasmania Toshi Kawaguchi, Study NSW Larnie Batten, StudyNT Prof. Simon Ridings, Edith Cowan University (chair)	Steve Nerlich, Australian Government Department of Education, Skills and Employment Louise Goold, Monash University (chair)	Dr. David Rosenbaum, King's Own Institute Prof. Elizabeth More, Study Group Australia Damir Mitric, Melbourne Business School (chair)	Nathalie Bergon, Edith Cowan University Dasha Kondrashova, Edith Cowan University George Hernandez, Sofiri (chair)
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17:45 18:00 Networking break #108 (15 minutes)

18:00 19:00 Magical Happy Hour - Sponsored by IELTS

Thursday 7 October

09:00 18:00 Registration open

09:00 18:00 Speakers' Green Room open

09:00 18:00 Exhibition open

08:00 18:00 Braintree

09:30 10:30 2.0.A. 2.0.B

MULTI | GC MKT | DI

Mini-plenary | A world in transition: mobility and the rise of the global South in an age of crises, challenges, opportunities and responsibilities

Prof. Greg Barton, Professor of Islamic Politics, Alfred Deakin Institute for Citizenship and Globalisation, Deakin University
Prof. Chris Ziguas, RMIT

10:45 11:00 Networking break #201 (15 min)

11:00 11:30 2.1.A 2.1.B 2.1.C 2.1.D 2.1.E

LA | GC EMP | SI TNE | SI STU | LL PD | LL

Opening borders - exploring approaches to create safe return to travel for learning abroad (Part 1/2) [123]

Sarah Argles, Monash University
Fiona White, University of Sydney
Davina Potts, The University of Melbourne
Simon Watson, University of Technology Sydney (chair)

11:30 11:45 Networking break #202 (15 min)

11:45 12:15 2.2.A 2.2.B 2.2.C 2.2.D 2.2.E

LA | GC EMP | SI T&L | DI STU | LL MKT | DI

Opening borders - exploring approaches to create safe return to travel for learning abroad (Part 2/2) [123]

Sarah Argles, Monash University
Fiona White, University of Sydney
Davina Potts, The University of Melbourne
Simon Watson, University of Technology Sydney (chair)

12:15 13:15 Networking break #203 (60 min)

12:30 13:00 IEAA Annual General Meeting

13:15 13:45 2.3.A 2.3.B 2.3.C 2.3.D 2.3.E

TNE | SI MKT | DI S&F | DI STU | LL VET | SI

		TNE in South-East Asia – strengths and opportunities (Part 1/2) [240]	Keeping virtual/digital recruitment fresh and engaging (Part 1/2) [125]	Effective virtual mobility programs to develop intercultural competence: case studies in Australia and New Zealand [259]	Wellbeing for younger students [126]	Challenges and opportunities for international VET (Part 1/2) [145]
		Fiona Morris, Australian Government Department of Education, Skills and Employment, Jen Bahen, Australian Embassy, Vietnam Elizabeth Campbell-Dorning, Australian Embassy, Jakarta Caryn Nery, Victoria University (chair)	Ben Bucknall, RMIT University Maria Angelika Flores, Queensford College Jogvan Klein, Swinburne University of Technology George Hernandez, Sofiri (chair)	Carla Rey Vasquez, Education New Zealand Fran Baxter, Value Learning Pty Ltd Marcela Lapertosa, Value Learning Dale Druhan, The Australian National University (chair)	Kathryn Wakefield, Tasmanian Department of Education, Kurt Mullane, Department of Education and Training, Victoria Narelle Slivak, Department of Education, SA Stephen Biggs, Department of Education International (chair)	Denise O'Brien, TAFE Queensland Timothy Gilbert, Melbourne Polytechnic Andrew Williamson, Holmesglen Institute Ewa Filipiak, TAFE Directors Australia (chair)
13:45	14:00	Networking break #204 (15 min)				
14:00	14:30	2.4.A	2.4.B	2.4.C	2.4.D	2.4.E
		TNE SI	MKT DI	LA DI	STU LL	VET SI
		TNE in South-East Asia – strengths and opportunities (Part 2/2) [240]	Keeping virtual/digital recruitment fresh and engaging (Part 2/2) [125]	Digital innovation and the future of learning abroad [252]	Harnessing the value of complaints from international students [283]	Challenges and opportunities for international VET (Part 2/2) [145]
		Fiona Morris, Australian Government Department of Education, Skills and Employment, Jen Bahen, Australian Embassy, Vietnam Elizabeth Campbell-Dorning, Australian Embassy, Jakarta Caryn Nery, Victoria University (chair)	Ben Bucknall, RMIT University Maria Angelika Flores, Queensford College Jogvan Klein, Swinburne University of Technology George Hernandez, Sofiri (chair)	Steven McDonald, Western Sydney University Isis Kowaliauskas, Western Sydney University Janina Voss, People & Friends Simon Watson, University of Technology Sydney (chair)	Klara Major, Office of the Commonwealth Ombudsman Melanie Duncan, Monash College (chair)	Denise O'Brien, TAFE Queensland Timothy Gilbert, Melbourne Polytechnic Andrew Williamson, Holmesglen Institute Ewa Filipiak, TAFE Directors Australia (chair)
14:30	15:00	Networking break #205 (30 min)				
15:00	15:30	2.5.A	2.5.B	2.5.C	2.5.D	2.5.E
		BD&S SI	A&C DI	MKT DI	T&L DI	STU LL
		The 2021 global outlook – East Asia, South Asia and South-East Asia (Part 1/2) [339]	Modernisation and data – making sense of data in organisations [115]	Connecting alumni to future students through podcasting [275]	Interactive oral assessments: an inclusive key to authenticity, employability and risk management [191]	How can you support your students differently? [172]
		Jonathan Chew, Navitas Kim Eklund, Navitas Simon Jacobs, Navitas Tim Tabaka, Navitas Gabriela D'Souza, Committee for Economic Development of Australia (chair)	Nonna Milmeister, RMIT University Kate Carruthers, UNSW, Sydney Eloise Boyd, RMIT University (chair)	Martin Lock, TAFE Queensland Jay Walkerden, Headshaper - Founder of Podshape George Hernandez, Sofiri (chair)	Dr. Amanda Daly, Griffith University Assoc. Prof. Popi Sotiriadou, Griffith University Danielle Logan, Griffith University Damir Mitric, Melbourne Business School (chair)	Dr. Jamie Phillips, Sonder Belle Lim, Council of International Students Australia Nathan Pugliese, Department of Education, International, Queensland Government Jane Li, IDP Education (chair)
15:30	15:45	Networking break #206 (15 min)				
15:45	16:15	2.6.A	2.6.B	2.6.C	2.6.D	2.6.E
		BD&S SI	EL PP	TNE PP	EMP DI	STU LL
		The 2021 global outlook – East Asia, South Asia and South-East Asia (Part 2/2) [339]	Our seat at the table, our voice in the room: ELICOS advocacy during COVID-19 [135]	Transnational education in Hong Kong and China's Greater Bay Area: prospects for Australian institutions [158]	Badges or badgers? What are the benefits and pitfalls of digital badges? [121]	2.6.E. Optimising socio-cultural support in schools: what international students say about adjustment, school and life factors [200]
		Jonathan Chew, Navitas Kim Eklund, Navitas Simon Jacobs, Navitas Tim Tabaka, Navitas Gabriela D'Souza, Committee for Economic Development of Australia (chair)	Brett Blacker, English Australia Cynthia Kralik, Monash College Brian Smith, IDP Education (chair)	Dr. John Cribbin, HKU SPACE Caryn Nery, Victoria University (chair)	Shannon Willoughby, Trade and Investment Queensland Dino Willox, The University of Queensland (chair)	Chelsea Hyde, University of Melbourne Melanie Duncan, Monash College (chair)
16:15	16:45	Networking break #207 (30 min)				
16:45	17:15	2.7.A	2.7.B	2.7.C	2.7.D	2.7.E
		BD&S SI	MULTI GC	A&C DI	BD&S SI	T&L LL
		Times Higher Education World University Rankings 2022: data and insights [106]	Inclusive internationalism: respect for our common humanity – observations from South Africa, APAC and Europe [340]	Data, process and automation – collecting and using data to improve decision-making and processes [341]	Competitors in focus: global trends in international education [326]	Preparing future ready graduates: can we leverage internationalisation of curriculum? [231]

		Duncan Ross, Times Higher Education Kelly Smith, Murdoch University (chair)	Prof. Sarah Todd, Griffith University Dr. Lavern Samuels, Durban University of Technology Piet Van Hove, EAIE Prof. Chris Ziguras, RMIT (chair)	Shiv Chandra, Melbourne University Rob Sibo, Slalom Eloise Boyd, RMIT University (chair)	Nicholas Tan, Department of Jobs, Precincts and Regions Sarah Stanton-French, Austrade Louise Goold, Monash University (chair)	Dr. Pranit Anand, Queensland University of Technology Dr. Dongmei Li, University of Melbourne Damir Mitric, Melbourne Business School (chair)
17:15	17:30	Networking break #208 (15 min)				
17:30	18:00	2.8.A BD&S GC	2.8.B BD&S PP	2.8.C EL DI	2.8.D BD&S SI	
		Identifying opportunities to restore equity: engaging international students as we look towards a 'new normal' [147]	International education in Australia: Optimal policy settings to support sector recovery [263]	Online English language course delivery: challenges and opportunities [136]	The Study Australia Partnership - ensuring a cohesive brand presence globally [325]	
		Elizabeth Shepherd, Times Higher Education Kelly Smith, Murdoch University (chair)	Malcolm Baigent, Navitas Alex Chevrolle, Study Group Rob Regan, Kaplan Australia Kadi Taylor, Navitas (chair)	Cara Dinneen, Macquarie University International College & English Language Centre Kirsty Phese, Hawthorn Melbourne Brian Smith, IDP Education (chair)	Harpreet Gill, Study Tasmania Iori Forsyth, Austrade Chair TBA	
18:00	18:15	Networking break #209 (15 min)				
18:15	19:15	Time to Rock 'n' Roll - Sponsored by IDP				

Friday 8 October

09:00	14:00	Registration open				
09:00	14:00	Exhibition open				
09:00	15:00	Braindate				
09:00	09:30	Plenary				
		Keynote Minister Address				
		The Hon. Alan Tudge, Minister for Education and Youth				
09:30	10:00	Networking break				
10:00	10:45	Plenary				
		Keynote The hard sell: convincing 'others' of the value of international education				
		Dee Madigan, Expert in advertising, politics, brands and social media				
10:45	11:00	Networking break #301 (15 min)				
11:00	11:45	Plenary				
		Keynote New era, new energy				
		Ciara Lancaster, Expert in change fatigue and resilience, and best-selling author of 'Reimagine Change'				
11:45	12:15	Networking break #302 (30 min)				
12:15	13:15	Plenary				
		Keynote How do we foster global citizens in a world on fire?				
		Fatima Bhutto, Political writer and Poet				
13:15	13:45	Closing Plenary				
		Closing remarks				
		Performance Solli Raphael, Internationally award-winning author and poet				
13:45	14:00	Farewell networking #303 (15 min)				

On demand sessions

On demand sessions such as Inspire video presentations, #Intled 101 and World in Focus presentations are now available on demand on the virtual platform. Make sure you log in early to view them on the 'On Demand' section.

#intled101: an introduction to international education		Theme	KIA
#intled 101 An introduction to our sector (Part 1): new horizons for international education	Prof. Kent Anderson, The University of Newcastle Joanne Barker, RMIT Dr Kirillee Hughes, Bestari Consulting Prof. Christopher Ziguras, RMIT	SI	MULT
#intled 101 An introduction to our sector (Part 2): data and resources	Dr Kirillee Hughes, Bestari Consulting Steven Nerlich, Australian Government Department of Education, Skills and Employment Mystique Nelis, Austrade	SI	MULT
Inspire' videos			
Inspire Admissions and compliance (A&C)		Theme	KIA
Beyond comparisons: measuring higher education readiness in the context of a post-COVID world [209]	Greg Keaney, Ecctis (formerly UK NARIC)	GC	A&C
Online course - understanding the ESOS Act and National Code 2018 [266]	Natalie Tierney, Capital Review Group Pty Ltd	PP	A&C
Inspire English Language (EL)		Theme	KIA
Repurposing ELICOS for Generation Alpha: turbo-charging 21st-century skills in online	Patrick Pheasant, NEAS	DI	EL
Inspire Business development and strategy (BD&S)		Theme	KIA
How universities are reinventing themselves as international student numbers plummet and education moves online [167]	David Brown, JLL Australia	SI	BD&S
High-impact international engagement - ANU Future Research Talent program [189]	Jay Poria, Australian National University	SI	BD&S
B Corp: a force for good in business and education [225]	Rebecca Bendall, Torrens University Australia Josie Smart, Torrens University Australia	GC	BD&S
COVID-19 as a catalyst for change: the implications for staff delivery, student engagement, and assessments and exams [238]	Anthony Cahalan, Study Group Debbie Dekker, Study Group	SI	BD&S
The impact of connecting student ambassadors with prospective students throughout the enrolment pipeline [243]	Luca Cella, The Ambassador Platform	DI	BD&S
Maximising the impact of overseas university representatives [247]	Alex Green, Grok Global	GC	BD&S
New approaches to the student pipeline - through the local lenses of China and South Asia [248]	Eva Choi, Global Education Alliance Belinda Howell, LINC Education	SI	BD&S
Capitalising on the strengths of international partnerships: how the QUEX Institute flourished during COVID-19 [258]	Jessica Gallagher, The University of Queensland Prof Mark Goodwin, University of Exeter	SI	BD&S
Reputation reloaded - charting Australia's international education recovery [260]	Chris Strods, QS Quacquarelli Symonds	GC	BD&S
Agent management: successful and internal management forging meaningful relationships [282]	Rachel Luci, RMIT University Elissa Newall, Edified	SI	BD&S
Designing and delivering student experience initiatives in the face of COVID-19 [315]	Fiona Letos, Sudy Melbourne Kim Cleary, Global Victoria, Victorian Department of Jobs, Precincts and Regions	PP	BD&S
Inspire Employability (EMP)		Theme	KIA
Why labour mobility is an employment solution [166]	Janelle Chapman, Australia Pacific Training Coalition Russell McKay, TAFE Queensland	SI	EMP

Student perspectives on virtual internships and work integrated learning [213]	Paul Bailey, Pagoda Projects Ltd Alana Porter, Western Sydney University Alan Occhipinti, Swinburne University of Technology	DI	EMP
Virtual work integrated learning opportunities in partnership with local government, industry and higher education sector	Nashid Chowdhury, City of Joondalup Natasha Munasinghe, FRANK Team	DI	EMP
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